

neopost



**IS-420**

**SMART, RELIABLE, SIMPLE MAIL  
PROCESSING**

MAKING YOUR BUSINESS LIFE EASIER.

WE VALUE YOUR MAIL

# IS-420

## MAIL PROCESSING MADE SIMPLE

Dynamic business environments count on powerful performers who can get the job done with accuracy and speed. Neopost's Intelligent Solution IS-420 delivers it all, with fast, reliable and easy-to-use mail processing.

With state-of-the-art technology, whisper-quiet operation and **myneopost** online services at your fingertips, the IS-420 is the best-in-class solution to meet all your mail processing requirements.

The sleek ergonomic design saves space and easily integrates into any business environment.



### MIX IT UP - THE IS-420 SORTS IT OUT AND GETS YOU STARTED

Do you need to process different sizes and shapes of envelopes? **No Problem.** Using the Differential Weighing feature, simply place all your mail on the Weighing Platform, remove an envelope from the stack and the correct postage amount is automatically calculated. To realize the full potential of the IS-420, activate its Smart Start technology to work in combination with Differential Weighing. Each time an envelope is removed from the Weighing Platform, the Power Feeder automatically starts and is ready to process mail placed into the mail path or dispense a label with the correct postage amount.



### STAY CONNECTED WITH A LAN

Save time and increase efficiency by taking advantage of the standard LAN connection that automatically connects to any network type. Enjoy fast and easy statistic uploads, rate change updates, re-crediting, system diagnostics, feature upgrades and software downloads. Running securely via your internal network, the LAN connection eliminates the need for a traditional analog phone line.



### PRICING YOUR MAIL HAS NEVER BEEN EASIER

Don't let postage rates slow you down. Whatever rate you need is in the IS-420 Rate Wizard. Use the Rate Shortcuts menus to save even more time by eliminating keystrokes. From single envelopes to large packages, the IS-420 has all the tools you need to calculate postage pricing with ease and accuracy.



### SHOP FOR SUPPLIES, MONITOR AND CONTROL POSTAGE EXPENDITURES ONLINE

**myneopost** provides on-demand online access to control your Mailing System and postal expenditures. Once connected, the IS-420 delivers a variety of value-added E-Services to help optimize the processing of your outgoing mail and reduce business costs.

- Low Ink Alerts ensure you never run out of ink.
- Remote Diagnostics minimize down time and optimize your system's performance.
- Hassle-free automatic postal rate change downloads ensure you are always compliant with the latest postal rates.
- Monthly or on-demand mailing activity data helps you manage postage expenditures and reduce operating costs. No other supplier provides online postal spending information.
- Clear, instant and concise reporting you can view on your system or export into Excel.
- 24/7 access to your Postage Account and remote management of your neoFunds line of credit.
- Order Supplies online when it suits you.

Enjoy all the benefits of these E-Services through a single online management tool. To find out more visit [neopost.ca/myneopost](http://neopost.ca/myneopost).



- SMART, SIMPLE, RELIABLE PROCESSING
- POWERFUL ENVELOPE FEEDING
- WHISPER-QUIET OPERATION
- THREE METHODS TO SELECT A POSTAGE RATE
- ONLINE SUPPLIES STORE
- 24/7 ONLINE MONITORING AND CONTROL OF YOUR POSTAGE EXPENSES

**We value your mail**



**NEVER RUN OUT OF INK**

Keeping your mail moving couldn't be easier with the Low Ink Alert feature that notifies Neopost when your cartridge gets low. Our Customer Service Centre will give you a courtesy call to let you know you are almost out of ink. Reordering online is simple and fast, and with the Click 'n' Snap design, changing cartridges has never been easier.



**EASY-TO-USE OPERATION**

An intelligent operating panel puts even the occasional user in control with simple to use navigation menus. Eliminate errors and improve productivity with a host of smart functions and effortless menu prompts that deliver the extensive features of the IS-420. Use the failsafe Rate Wizard feature, as well as the easy-to-use Shortcut Keys and Imprint Memories to save time and get your mail out faster.



**MAILCARE-WORLD-CLASS SERVICE & SUPPORT MADE SIMPLE**

To guarantee your organization's increased efficiency and effectiveness, we offer MailCare, a suite of Mailing System service packages based on comprehensive, long-term support that will keep your IS system and your business running smoothly and efficiently. Each MailCare service plan is a uniquely integrated service and support solution that allows you to choose the level of service and support you need at price that suits your budget. With no hidden fees, MailCare keeps service and support simple while maximizing the value of your investment.



**MAIL ACCOUNTING SOLUTIONS KEEP YOU IN CONTROL**

Today's business environment demands optimized budgets and controlled costs. Neopost's Mail Accounting Solution (MAS) delivers the detailed reports you need to track, analyze, allocate, forecast and consolidate your mail processing activities. Establish budgets by department and then monitor costs with automatic alerts or limits to control overspending. Connect your system to a PC with Neopost MAS and stay in control.

# IS-420

## MAIL PROCESSING MADE SIMPLE



### PERFORMANCE ASSURED

- Ergonomically designed with whisper-quiet operation
- Power Feed for fast batch processing
- Integrated or external Weigh Platforms
- Automatic Label Dispenser
- Differential Weighing for fast, accurate processing of mixed-size items

### EFFICIENCY OPTIMISED

- Smart Start technology eliminates keystrokes and saves time. Each time a mail piece is removed from the Weigh Platform, the system is automatically set in motion
- Easy postage rate selection with the failsafe Postage Rate Wizard feature
- Shortcut Keys and Impression Memories for instant job set-up and recall
- Preset Time and Date Advance features allow users to process mail in advance. Process your mail on Friday when your office is quiet and deliver it the following Monday when it suits you better
- neoFunds makes it easy to keep your mail moving, simply download postage funds now and pay for it later

### ONLINE MANAGEMENT

- Convenient access to postal and dept usage on **myneopost**. View activity by department, time period and postage rate
- Simple, postage rate change downloads
- Take the guess work out of managing your ink levels with Ink Alerts
- Simplify ink re-ordering with the online supplies store
- Check your account balance online 24/7
- Get added support with remote diagnostics



### WE'VE GOT YOU COVERED

Neopost customer support is there for you with our Canada based Customer Service Centre and nationwide technicians who are ready to assist you. In fact, our dedication to providing you with world class customer satisfaction is so advanced that we offer automatic diagnostics with our IS product line. By uploading systems data, we will be alerted if you are having trouble. This complimentary service allows us to analyze the situation remotely and then fix it accordingly.

### WHY CHOOSE NEOPOST?

Neopost is a world leader in mailing and logistics solutions. Our innovative solutions bring simplicity and efficiency to your mailing process to make your business run better. Whether for advice or support, you enjoy our commitment to supply first-class service – on the phone, on-site or online. Benefit from immediate response times and remote diagnosis at our Customer Service Centre, and fast dispatch of Service Technicians when needed. Visit [neopost.ca](http://neopost.ca) to find out why 84% of our customers in Canada would recommend us to an associate.\*

\*2008 InfoQuest Survey



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Eco-Friendly, the upgraded Neopost IS Series is designed to reduce your environmental footprint by 50%



Our Ink Cartridge Recycling Program ensures that your used Ink Cartridges do not end up in a land fill.



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[neopost.ca](http://neopost.ca)

Being ISO 9001 and ISO 14001 (environmental) certified, Neopost will serve you according to the highest process, quality and environmental standards.



### THE IS-420 AT A GLANCE

#### OPERATIONAL EFFICIENCY

Processing Speed	Up to 65 letters per minute
Control Panel	Alpha-Numeric and Short-Cut Keys
Feeding Capability	Manual Powerfeed
Label Dispenser	Automatic
Differential Weighing	Standard
Smart Start System Activation	Standard
Impression Memories	9
Rate Short Cut Keys	6
Rate Wizard	Standard
Envelope-Minimum Size	3.5" x 5"
Envelope-Maximum Size	10" x 13"
Maximum Envelope Thickness	1/2"

#### MAIL QUALITY AND SECURITY

Advertising Slogans	10
Incoming Mail Date Stamp	Yes
Permit Mail Printing	Yes

#### BUDGET OPTIMISATION

Accounting Departments	25 Standard
High Value Warning	Standard
Low Postage Funds Warning	Standard

#### myneopost E-Services

Automatic Canada Post Rate Downloads	Yes
Low Ink Alerts	Yes
Remote Diagnostics	Yes
View Processing Activity Online	Yes, 13-months
View Postage Account Balance	Yes
View neoFunds online	Yes
Online Supplies Store	Yes
High Speed LAN connection	Standard
Analogue connection	Optional

#### OPTIONS

Weighing Platforms	3, 5, 10 or 35kg
Department Upgrade	100
Bar Code Scanner	Yes
USB Memory Key	Yes
External USB Printer	Yes
Postage Management Software(MAS)	Yes

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