Mailing System
DM1000™ with IntelliLink™ Technology

The Ultimate In High Volume Mail Productivity And Durability!
IntelliLink™ Technology – Simplifies Operation, Increases Productivity

Perhaps the greatest challenge to advancing technology is to simplify its use. This has been our overriding objective as we have virtually re-written the rules for mail processing. The result ... the DM Series of Mailing Systems powered by IntelliLink™ Technology.

Mail is a crucial element for growing your business and retaining your hard-earned customers, and it’s a proven tool for acquiring new ones. Mail is a critical communication tool that can’t be over-looked, and that’s why we’ve developed an entirely new family of simple, yet productive mailing systems.

The DM Series delivers this promise, complies with present and known future postal regulations, and it introduces our revolutionary IntelliLink® Technology – your digital gateway to exclusive mail services. So whether you’re looking for an entry level or fully featured system, the DM Series can meet your needs. It’s the reward you receive when you dare to simplify.

Unmatched Productivity And Rugged Durability Put The DM1000™ Far Ahead Of Anything Else In Its Class.

- **True Mixed Mail Feeding** – The DM1000 can feed a continuous and varied stream of mail to eliminate time-consuming sorting. It feeds mail that’s mixed in weight and varies in thickness and size, all in one simple, fast operation.

- **Weigh-On-The-Way Technology** – Our patented technology maximizes efficiency by processing mixed weight material up to 16 oz. – automatically and in a single operation. Each piece is weighed, the proper rate is calculated and the postage is imprinted at speeds up to 150 letters per minute.

- **Streamlined, High Speed Processing** – The DM1000 gets big jobs done quickly and efficiently by automatically feeding, sealing, printing postage and stacking up to 260 pieces per minute of uniformly sized mail. This system’s advanced technology gets big jobs out the door quickly.

- **Open And Closed Flap Sealing** – The DM1000 minimizes sorting based on its ability to handle mixed envelope flap configurations including combinations of closed flap, open flap and pre-sealed mail.

- **Advanced Detection Sensors** – These sensors are located throughout the feeding and transport path to enhance the processing of difficult materials like postcards or “dark mail”, and they detect oversize mail and add the proper surcharge.

- **Built To Last And Designed For Maximum Uptime** – Advanced engineering has produced a system with more capabilities and fewer moving parts. With fewer components to wear, the DM1000 will deliver long term, reliable operation. And, there’s 100% access to the envelope path for quick adjustments and to protect contents from damage.

- **Enhanced Jet-Spray™ Sealing With Sensor Controls** – Sensors detect and follow the contour of the envelope flap as it passes through the system. This enables the system to apply the correct amount of sealing solution to the glue line. It moistens up to a 4” flap automatically and interlocked pressure rollers apply firm pressure as the envelope exits the system.
**IntelliLink™ Control Center** – The DM1000 system is fully integrated, enabling all of its functions to be activated and controlled from a single point. The Control Center swivels so that it can easily be seen from all operation angles, and easily detaches for connections to an analog line.

**Simplified Rating** – All rate selections are made through the IntelliLink™ Control Center and updated automatically. The DM1000’s weighing options always include both USPS Domestic and International rates, and rate structures for other carriers are also available.

**Easy To Read Prompts** – The IntelliLink™ Control Center guides even the most inexperienced user through the steps needed to get the mail out. These prompts include set-up, accounting, rating, and processing functions.

**Job Presets** – The system can be programmed to handle up to 10 routine jobs. This enables even new operators to run applications that are stored in memory.

**Razor-Sharp Digital Printing** – The inkjet-printing process creates crisp, neat images. No more partial imprints due to unevenly filled envelopes.

**USPS Compliant** – The DM1000 uses the latest digital technology to make you fully compliant with current IBIP standards for secure postage printing.

**Envelope Advertising** – You can print a message on every envelope you mail with your choice of downloadable envelope ads.

**Digital Technology Provides Unequaled Flexibility**

- **IntelliLink™ Control Center**
- **Auto Sensors**
- **Mixed Mail Feeding**
- **Easy To Read Prompts**
- **Job Presets**
- **Simplified Rating**
- **Razor-Sharp Digital Printing**
- **USPS Compliant**
- **Envelope Advertising**
- **Ergonomic Console minimizes noise and vibration and maximizes storage**
- **Choose from many productive weighing options**
- **Stacking options maximize productivity**
- **Weigh-On-The-Way eliminates sorting by weight and size**
External Weighing Options Deliver Even More Productivity And Savings

- **Interfaced Weighing Platform** – Configure the best system for your applications by choosing from our optional platform scales with weight capacities up to 149 lbs. Each one delivers guaranteed, electronic accuracy.

- **Full Postal Rating** – While domestic and international postal rates are standard with the DM1000, you can also view published rates for FedEx, UPS, Airborne and DHL. This enables you to compare the rates, and choose the service that is best for you.

- **Differential Weighing** – This feature gives you maximum flexibility by allowing you to process mixed weight mail pieces and parcels together in the same run with two easy steps.

Accounting Capability That Transforms Your Mail Center Into A Profit Center

- **Accounting Options** – The DM1000 gives you virtually unlimited accounting options. You can take advantage of the system’s internal storage capacity for up to 300 accounts, and you can even convert to a PC and Report Printer. Now you can monitor, track, store and report every cent spent on postage, making your mail center a tightly controlled, profit-oriented operation.

- **Integrated Keyboard Saves Steps** – The keyboard within the IntelliLink™ Control Center makes operation easy – even for the occasional operator. The single view system simplifies account set-up and job/report naming functions.

Other Productivity Enhancing Features

- **Auto Oversize** – Identifies mail that requires a postal surcharge based on size and applies the correct postage without manual intervention.

- **Auto-Class Select** – Identifies mail that is overweight or oversized for a certain class and automatically switches to the next appropriate class and rate without manual intervention.

- **Auto-Tape Mode** – Sets the system to automatically generate a tape as each mail piece is placed on the scale. Simplifies the repetitive processing of heavier mail.

- **Dual Tape Capability/Separate Tape And Envelope Reservoirs** – The hassle-free Drop-In Roll Tape system is a standard feature that accommodates either gummed or pressure sensitive tape. The gummed tape can be delivered either “wet” or “dry”. The system cuts each tape to the exact size, providing more efficient supply usage.

In addition, the tape and envelope reservoirs are separate and visible allowing you to complete jobs without an unexpected need to refill.

*Step 1 – Place your mail pieces and parcels on the platform. As you remove a piece, the system calculates the appropriate postage and displays it on the Control Center.*

*Step 2 – Feed envelopes through the DM1000 or press the tape button for parcels. The correct postage is then imprinted, and the piece is ready to go.*
Introducing IntelliLink™ Technology

Your Digital Gateway To Exclusive Mail Services

Intelligent mailing with one-touch convenience – that's what IntelliLink™ Technology delivers. You'll gain access to a suite of services and management information that will improve the productivity of your mail center and the performance of your business. Imagine the benefits:

- **USPS & Carrier Payment Solutions** – One-touch, online postage replenishment is easy and fast through our Postage By Phone® System. You can Pre-Fay for postage, you can get a Postage Advance, or you can earn interest on the balance maintained in your Reserve Account. Also, our new, Carrier Billing Service enables FedEx customers to enjoy flexible payment terms.

- **Features On-Demand** – Are you starting a new postage chargeback policy, or a new USPS service? You can instantly download new and improved features like Budget Manager – all at a touch of a button.

- **Exclusive Pitney Bowes Mail Services** – “My Account” at pb.com provides online access to your account information, enables you to order supplies, and even request service. And, our Professional Services ensure the peak performance of our equipment solutions.

- **Instant System Updates** – IntelliLink maintains your operating system with the latest software downloads. This ensures maximum performance and protects you from near-term obsolescence.

- **USPS Special Services** – Enjoy and profit from online Delivery Confirmation and Signature Confirmation for First Class Parcels, Priority Mail and Package Services. Plus, IntelliLink even enables you to process and track Certified Mail – again online.

- **USPS & Carrier Rate Updates** – No more rate PROMs! Just download the new rates when you need them.

*How IntelliLink™ Technology Works*

Just connect your IntelliLink™ Control Center to an analog phone line, and you are automatically linked to our dedicated, Pitney Bowes Server. This server is always on duty, and it remains connected with the USPS and other carriers. This ensures that your DM Series Mailing System keeps current; and you stay linked for postage funds, USPS Special Services, software updates and more. In addition, through your PC, our other Exclusive Pitney Bowes Mail Services are available when you need them.

Every mail service and productivity function you could need is at your fingertips. There's no interruption to your operations, and no service installation is required. IntelliLink Technology will bring your mailing operation into a new era of productivity.
DM1000™ Specifications

Dimensions
- Size: Length: 77” w/drop stacker, 87” w/power stacker.
  Width: 24”, Height: 19”
- Weight: 137 lbs.

Electrical
- Operates on 100 - 240 VAC, 50/60 Hz, 6.5 amps max. plus 3.0 amps max. accessory outlet.
- UL listed
- ENERGY STAR® Compliant

Speed
- DM1000
  - Up to 260/lpm (WOW™ off)
  - Up to 130/lpm (WOW™ on)

Standard Operating Features
- Auto-Dating
- Multiple Tapes (1-50)
- Low Fund Alert
- High Value Protection
- Original Value Resetting
- Sealant Level Indicator
- Seal Only And No Seal Modes
- Low Ink Alert

Envelope and Card Sizes
- Minimum: 3 1/2” x 5” postcard size
- Maximum: 13” x 15” without WOW™, 13” x 13” with WOW™
- Thickness: 3/4” max. to .007” min.
- Envelope Flap Depth for sealing —
  - Flaps open: Minimum .75”, Maximum 4”
  - Flaps closed: Minimum .75”, Maximum 2.75”

Connectivity Requirements
- Connects to a standard analog phone line.
- Supplied installation kit includes phone line splitter and six foot phone cord.
- IntelliLink™ Control Center easily detaches to simplify connections.

We Guarantee Your Satisfaction
At Pitney Bowes, we are committed to providing our customers with the finest products backed by the highest quality service, and we won’t be satisfied until you are satisfied. Ask your sales representative for more information about our Customer Satisfaction Guarantee.

Our Service Professionals Are Ready When You Need Them
If you need service, our nationwide network of 1500 trained Pitney Bowes service professionals is ready to help. Our Computer Enhanced Service Management System lets us record your request, instantly call up a complete history of the equipment, and quickly dispatch a local Customer Service Representative with the right skills.

System pictured above shows the optional Console and Power Stacker. These features help to maximize productivity.