## From APC to SSSMC

On April 2, 2012, the US Postal Service announced that as of April 12, 2012, a new pilot program will start at 10 different post offices around the USA that will vend new print-on demand "FOREVER" postage labels in 6 different user-selectable designs. The locations of the post offices themselves were not disclosed until April 11, 2012.


The kiosks that are vending these postage labels are converted "APC" (Automated Postal Center) kiosks that were re-branded as "SSSMC" (Self Service Stamp \& Mailing Center) in late 2011.

The exhibitor lives in an area where two of the pilot program kiosks were available.

Between April 12 \& September 30, 2012, all APC kiosks (approx. 2,500 of them) were to be converted to vend

## Pilot Post Office locations

14580 Webster, NY
19711 Newark, DE
28277 Charlotte, NC
23060 Glen Allen, VA
27615 Raleigh, NC
35242 Birmingham, AL*
????? Boystown, NE*
66062 Olathe, KS
75025 Plano, TX
75219 Dallas, TX

* not functional on 4/12/12
the FOREVER stamp labels and newer versions of the "standard" barcode matrix design.

Test print from the NW Plano post office SSSMC machine.
Only a date, but no indication as to which kiosk printed the label.


Unprinted strip of the small label. It is used by both the FOREVER and the standard barcode design SSSMC postage labels.



SSSMC Kiosk in the lobby of the Northwest Plano (TX) branch US Post Office

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The new "FOREVER" postage labels from the SSSMC replace the "ATM Booklet Stamps" that were previously sold by the older APC machines (and those rebranded as SSSMC's in late 2011).

The ATM booklet stamps came out of the slot underneath the keypad.

When these machines were converted to printing the new FOREVER stamps, this slot is no longer used.

Prior to the new style, only single labels could be purchased (these also came out of the slot on the right



The ATM Booklet Stamps have the same dimensions as US currency.
(An older style APC stamp, note larger size face value)

(Newer style stamps, note smaller size value and the "APC" inscription on the side)



On the unconverted kiosks, the left slot was used to dispense the large style postage label such as the one shown below.

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. -- FOLD AT DOTTED LINE

CERTIFIED MAIL ${ }^{\text {TM }}$


9171969005883031054557


On the surface, not much looks different between the unconverted APC kiosk on August 20 versus the converted APC on August 21 at the Garland, TX location (Zip Code 75043).

## So what exactly IS different?

The only 2 "external" differences noticeable to the postal patrons are:

1) The middle output bin is now deeper and the label above it says "Postage" whereas previously it said "Forms".
2) The label above the right output slot now has a "black" label over it whereas previously it said "stamps".


Other physical changes to the kiosks are "internal", such as:

1) New Computer (these units run a version of Windows XP called "Windows Embedded POSReady 2009"
2) New LCD monitor.
3) New touch-screen pad (goes in front of the LCD monitor).
4) Replace the UPS (uninterruptible power supply) batteries.
5) Various cables, brackets \& connectors because of the updated internal components.

IBM has a 27 page booklet entitled "APC Technology Refresh - Upgrade Instructions" that their technicians follow when upgrading the kiosks.

Label stock changes for the kiosk:

| Bin | Unconverted | Converted |
| :--- | :--- | :--- |
| Left | Z-fold Large Labels | Rolls of Large Labels |
| Middle | Z-Fold Return Receipt | Z-Fold Small Labels |
|  | \& Certified Labels |  |
| Right | ATM Booklets <br> \& Rolls of Small Labels | Not Used after 24 Hrs |

## Diagnostic Test Labels

Immediately upon the initial conversion of the APC kiosk, the IBM technician runs several "diagnostics" tests to ensure that the large and small label printers function properly, such as proper printing alignment.


Only the IBM technician can print these particular diagnostics labels.
The USPS personnel in charge of routine maintenance (such as replacing postage label stock and receipt paper (have a different set of test printouts available to them).

To ensure that all label varieties print properly, USPS personnel can print a variety of "test" labels (IBM technicians do not have access to this).

rHIS BLOCK IS NOT VALID POSTAGE

Test print of the small label that is used for both the "forever" and the "standard" (barcode matrix) design labels.

While the "Fold-Here" version label is not actively available on the kiosk menu, the test print verifies that it will print properly when needed.

The test labels are basically generic and do not identify the origin (the Zip Code is 00000 and the serial number is zeros also).


TPD7
SeTf Tesst

## Beceint Printer

| Manufacturer | $:$ WINCOR-NIXDORF |
| :--- | :--- |
| Serial Number | $: 71409117$ |
| Printer ID | $: 99$ |
| Interface | $:$ USB V1.1 |
| Power | $: 26,1 \mathrm{~V}$ |
| Line Temperature | $: 28,3{ }^{\circ} \mathrm{C}$ |
| PCB Version | $: \mathrm{D}$ |
| Revision Leve7 | $: 7$ |
| EEPROM Status | $:!!$ ERROR !! |

Printing Resolutions
Hor./Vert. Resol.: 203 dpi/203 dpi Print Line Resol.: 203 dpi

## Font Settings

| Font A size | $: 14 * 24$ |  |
| :--- | :--- | :--- | :--- |
| Font B size | $:$ | $10 * 17$ |

## Memory Switches

Auto Line Feed : disabled
Endurance Test : disabled
Black mark sensor: disabled
Retractor $\quad:$ disabled
Short Presenter $:$ disabled
Paper width $: 80.0 \mathrm{~mm}$
Max. Loop length : 210 mm
Max. Power $\quad: 100 \mathrm{~W}$
After power on,
no start position: present paper
Print Density
LIGHT [-6..-3..0..+3..+6] DRRK

| Distances |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Tof-Cutter | : | 127 |  | (15. | . 8 mm ) |
| Mark distance | : |  |  | (0.0 | $0 \mathrm{~mm})$ |
| Mark adjustment | : |  |  |  | $0 \mathrm{~mm})$ |
| EEPROM Sensor Values |  |  |  |  |  |
| PAPER_END |  | 88 |  | L | (88) |
| PRESENTER_OUT | : | 115 |  |  | (115) |
| PAPER_NERR_END | : | - | ERA |  |  |
| MRRK_SENSOR |  | 0 |  |  | (133) |
| TO'_OF_FORM |  |  | CAL | L | (94) |

Software Modules

| Firmware | : 06.05 |
| :---: | :---: |
| Booter | : 01.00 |
| Loader | : 02.08 |
| Verified | OK |
| Power Up Test | : 01.01 |
| Checksum | OK |
| Character Set | : 02.01 |
| Name | : StdCodePages |
| Checksum | OK |
| Space Page (F | : --.-- |
| Name | : |
| Checksum | OK |
| Space Page (F | --.-- |
| Name | : |
| Checksum | : OK |

## Receipt Printer Tests

To ensure that the receipt printer prints properly, there are also test prints for it. Receipt printouts need to be legible as they will contain the tracking numbers that postal patrons need to check on their mail pieces.


## Post-Upgrade Code Changes

Labels were studied that were printed on the same kiosk at Zip 75043:

1) The day prior to the conversion
2) Immediately after the conversion
3) One day after the conversion


August 20, 2012: Day before conversion (old style APC label):
PSD Number "02 1P00" (Pitney Bowes)
Kiosk serial \# 09241293


August 21, 2012: Immediately following the conversion: PSD Number is still "02 1P00" (Pitney Bowes)

## Kiosk serial \# 09241293



August 22, 2012: 1 day after the conversion:
PSD Number has changed to "06 2S00" (stamps.com)
Kiosk serial \# changed to 08309225
While NOTHING has physically changed between August 21 \& 22, the final remote "update" changes both the assigned PSD and serial \#.

## "FOREVER" Design Postage Labels

The most visible change with the converted SSSMC machines is the ability to print FOREVER stamps, which are on-demand thermally printed postage labels with 6 different user-selectable designs.


Currently, the value of "Forever" postage is 45\$.

The designs can be purchased in quantities of 1 to 100 , vended in sheetlets of up to 10 stamps each.

The following strip, block or sheetlet combinations are possible:

Strip of 1 (+ 1 not-valid label) Strip of 2
Block of 3 (+ 1 not-valid label) Block of 4
Block of 5 (+ 1 not-valid label) Block of 6
Block of 7 (+ 1 not-valid label) Block of 8
Sheetlet of 9 (+ 1 not-valid label) Sheetlet of 10

The sheetlet of 10 above is the earliest available to the exhibitor, purchased on April 18, 2012 (date code 221), just 6 days after the USPS announcement.

A purchase of 13 stamps results in a sheetlet of 10 and a block 3 postage labels + 1 "This Block Is Not Valid for Postage" label.



FE0076104705222

U.S. POSTAGE:


## "FOREVER" Design Postage Labels

"Balloons" [Celebrate!] Forever design in sheetlet of 9 stamps +1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint bar (due to clear coat issue on the pink facing stripe).



The thermal printer at this kiosk had some bad pins, thus causing white stripes (non-printed areas) to appear on the labels.

This is most noticeable as follows:

Left column labels:

- 2nd balloon from the left
- Letters "S" in US and


## Postage

## Right column labels:

- 1st balloon on the right labels
- 2nd vertical pattern on the barcode matrix


Early labels from the 75025 kiosk, purchased on April 18, 2012 (date code 222).

At some point, the print heads on this kiosk were replaced.

Date code $277=$ June 13, 2012
Also note that at this point, the PSD is "062S", not "0601"!

## "FOREVER" Design Postage Labels

"Eagle" Forever design in sheetlet of 9 stamps + 1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint (due to clear coat issues on the pink facing stripe).


A new stack of labels that had a proper clear coat over the red facing stripe makes for a better "solid" black overprint on the red stripe.

## "FOREVER" Design Postage Labels

"Flag" Forever design in sheetlet of 9 stamps +1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint (due to clear coat issues on the pink facing stripe).


Many US definitive stamps already feature a flag design. Since these Forever labels replace the option at the kiosk for the ATM Booklet panes (which feature Liberty \& Flag designs), having a patriotic design available was a logical choice.

## "FOREVER" Design Postage Labels

"Flower" Forever design in sheetlet of 9 stamps + 1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint (due to clear coat issues on the pink facing stripe).


While these issues can be bought in quantities of 1 to 100 labels, subject to an initial purchase of at least \$1, they are printed in a maximum sheetlet size of 10 .

Any "odd" quantity (1, 3 .. 99, etc) purchased would always have the last label (on the bottom right) be "THIS BLOCK IS NOT VALID POSTAGE".

## "FOREVER" Design Postage Labels

"Mr. Zip" Forever design in sheetlet of 9 stamps + 1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint (due to clear coat issues on the pink facing stripe).


The "Mr. Zip" character was used by the US Post Office Department (predecessor to the US Postal Service) to encourage people to use the new "Zip Code" (Zone Improvement Plan) in the early 1960's and first appeared on the selvage of US postage stamp sheets in 1964. The Mr. Zip character was phased out in the late 1970's and was last seen on stamp selvage in J anuary 1986. This is his rebirth!

## "FOREVER" Design Postage Labels

"Heart" Forever design in sheetlet of
9 stamps + 1 label with early " 222 " date (April 19, 2012) that also features the "gray" overprint (due to clear coat issues on the pink facing stripe).


The bad pins on the print head (causing unprinted white lines) are rather distracting on designs that feature large areas of black.

## "FOREVER" Design Postage Labels - PSD Code change

In late June 2012,
it was noticed that the "PSD" (Postal Security Device) code on the Forever labels had been changed from 0601 to 0625 (which it should have been to begin with).

Early 0601 label Date code 221 (4/18/12)

Last known 0601 label
Date code 253 (5/20/12)

The earliest known 062S label Date code 270 (6/6/12).

The "standard" (barcode matrix) design has been 062S all along (although it is shown as $\mathbf{0 6} \mathbf{2 S 0 0}$ on the these labels though).

Note: The large labels (not shown) have also used the 062500 PSD code since the beginning.


It is theorized that the USPS might have been using the $\mathbf{0 6 0 1}$ code during design or testing phases of the project and simply forgot to change the code.
Both 0601 and 062 S is assigned to stamps.com (06 2500 is shown here on a Netstamp postage label)

The switch from 0601 to 0625 took place sometime in a
 16-day period between May 21 \& J une 5, 2012.
"Standard" Design Small Postage Labels
A carry-over from the older style APC (and certain newly branded SSSMC kiosks) is that a "standard" design postage label that features a large 2D matrix is still printed.


Differences between the old and new styles:

## New:

Size:
$47 \mathrm{~mm} \times 26.5 \mathrm{~mm}$
Stock: Z-fold paper, 10 strips between folds
Format:
Strip of 2 labels, no selvedge
Cutting quides:None
Pink Tagging: 21.5 mm tall
Clear coat: Underneath pink tagging
Serial number: On right side, reading up

## Old:

$42 \mathrm{~mm} \times 26 \mathrm{~mm}$
Roll stock
Single, large selvedge
Black bar on back
26 mm (entire height)
None
Below 2D matrix


The new small label is printed from the middle slot. Shown at the arrow tip is a label that is stuck in the printer due to some feeding malfunction.

The new SSSMC "Certified Mail" labels are issued on the same stock as the large labels (unlike its' predecessor). Both regular \& Return Receipt varieties are available.

Certified Mail Labels

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. -- FOLD AT DOTTED LINE

CERTIFIED MAIL ${ }^{\text {TM }}$


9171969005883032095740

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. -- FOLD AT DOTTED LINE

## CERTIFIED MAIL ${ }^{\text {TM }}$



9171969005883032095955 RETURN RECEIPT REQUESTED

## Anatomy of a SSSMC Standard Design Small Postage Label

Standard design labels can purchased two ways:

1) Manually entered postage value, starting at $1 \$$ (subject to an initial minimum purchase of $\$ 1$ from the kiosk).
2) By weighing a mail piece and choosing the mail class.


Manually entered denomination
Note: Vertical codes begin with:
IB = Indicia Based
$\mid M=$ International Mail


## Weighed Mail piece

Vertical code: EMOO 18401705253 1st 2 letters indicate class of service EM (=Express Mail), PM, FC or PP Middle numbers are a purchase sequence number Last 3 numbers indicate date sold ( 253 days since 9/10/2011)
Rate Class (EM HFPU = Express Mail Hold For Pickup)
Zip Code \& RDC Code (not on all labels)
Date Sold (labels are valid indefinitely)
PSD ID (Postal Security Device), 2-part code:
Manufacturer ID: $06=$ stamps.com or 02 = Pitney Bowes
PSD model ID: $2 \mathrm{~S}=$ stamps.com or $1 \mathrm{P}=$ Pitney Bowes
PSD serial nr.: 08205370

Note: When weighing \& mailing an item, all menu choices ask how much postage has ALREADY been applied to the mail piece. The kiosk will then print a postage label for the remaining amount.

## "Standard" Design Large Postage Labels

The large postage label size was also carried over from the older style APC kiosks. It also differs from the old style in several ways.


## NEW

Size: $\quad 101.3 \times 133.5 \mathrm{~mm}(4$ " $\times 5.25$ " $)$
Stock: Continuous roll stock
Gum: $\quad$ PSA, $\sim 13 \mathrm{~mm}$ with $5-6 \mathrm{~mm}$ gaps
Backing Paper: Black guide marks for cutter
Continuous
Pink Tagging: Continuous pink stripe on left Corners: $90^{\circ}$ angle

## OLD

$101.5 \times 133.5 \mathrm{~mm}(4 " \times 5.25$ ")
Continuous roll stock, gaps
PSA, continuous gum
None
Rouletting between labels None
Rounded corners

Pink stripe is applied after die-cutting of side selvedge as shown by the ink stripe on the backing paper


## Anatomy of a SSSMC Standard Design Large First Class Label

## There are 5 types of Standard Design Labels:

## 1) Basic First Class Label

A basic first class label is just paying for the postage with no extra services or endorsements.


The City, State \& Zip Code are printed based on the Zip Code entered by the customer. There is no provision for typing in the rest of the address; only a basic 5-digit Zip Code is printed. The blank area above the City, State \& Zip is provided for the consumer to write in the Name and Address.

Anatomy of a SSSMC Standard Design Large First Class Label

## 1) First Class Label with endorsements

Additional endorsements for First Class labels can include:

- Nonmachinable
- Insured
- Insured + Nonmachinable



## 1) First Class Label with endorsements

## Additional Certified Mail endorsements for First Class labels can include:

- Certified
- Certified + Nonmachinable


Shown on next page:

- Certified + Return Receipt
- Certified + Return Receipt + Nonmachinable
- Certified + Return Receipt + Restricted Delivery
- Certified + Return Receipt + Restricted Delivery + Nonmachinable

The "Restricted Delivery" option allows the consumer to enter the name of the person to whom the delivery is to be restricted. Apparently any valid text can be entered, along with certain punctuation and symbols (, . \#, \&).



USPS $®$ FIRST-CLASS MAIL®
RETURN RECEIPT REQUESTED RESTRICTED DELIVERY TO: JUST ME
SHIP
TO:

PLANO TX 75094

USPS® CERTIFIED MAIL ${ }^{\text {TM }}$

ZIP


420750949171969005883061038930


USPS® CERTIFIED MAIL ${ }^{\text {TM }}$
ZIP


## 2) Parcel Post Label

Parcel Post labels that are just paying for the postage with no extra services still have a tracking number assigned; even some added options do NOT change the resulting label.


## 2) Parcel Post Label with endorsements



## Anatomy of a SSSMC Standard Design Large Postage Label

## 3) Priority Mail Label



The basic Priority large label prints a "USPS TRACKI NG NUMBER" whether purchased with or without the "Delivery Confirmation" option.

The difference is that the Delivery Confirmation option costs $\$ 0.75$ extra and prints the delivery confirmation number on the receipt, while the basic option does not (yet there is still a tracking number and the customer would have to write it down manually).

Other inscriptions at the top of the Zip barcode include:
USPS SI GNATURE TRACKI NG NUMBER
USPS CERTI FI ED MAI L USPS I NSURED
These will be shown on the following pages.

## 3) Priority Mail Label with Insurance



\section*{USPS SIGNATURE TRACKING NUMBER <br>  <br> |  |  |
| :---: | :---: |
| USPS® PRIORITY MAIL® |  |

$\longleftarrow$ Basic "Insured" option (\$500), results in "USPS SI GNATURE TRACKI NG NUMBER" (also used with the "Return Receipt via Email" option). It is also possible to add the "RESTRICTED DELIVERY" option (below).

To get "RETURN RECEIPT REQUESTED" (and with an optional "RESTRICTED DELIVERY", one has to use the mailed return receipt, NOT the e-mailed option (see bottom left \& right).


USPS SIGNATURE TRACKING NUMBER

ZIP


420750949507200018802247000164

PLANO TX 75094

USPS SIGNATURE TRACKING NUMBER

ZIP



## 4) Express Mail Label




## Anatomy of a SSSMC Standard Design Return Service Postage Label

## 5) Merchandise Returns Label



0 lb .4 .30 oz .

## SHIP <br> то:

"Merchandise Returns" labels offer the consumer an easy way to return merchandise to a vendor. At time of write-up, there were 167 vendors (some with multiple addresses), for a total of 179 label varieties based on vendor addresses.

For each vendor address, there are 3 classes of service: First Class (depending on weight), Ground (Parcel) and Priority. Within Priority, there are 8 different types depending on the priority mail packaging used). This makes for 1,790 unique label varieties that are possible!

Plain Ground (Parcel)
returns uses RDC "0002".
The options to the right will trigger RDC "0012".


Amazon.com
172 Trade St
Returns Dept 005
LEXINGTON KY 40511-2607

USPS TRACKING NUMBER


420405119502200018802247000237

Priority Returns uses RDC "0004" for plain Priority or Flat-Rate Boxes and "0006" for Flat-Rate Envelope options.

Adding the "Insurance" option does NOT change how the labels are printed.

If the merchant is not listed, a label with any valid Zip Code can be printed.


If weighing a mail piece, you receive a small or large barcode matrix design stamp with the class of service inscribed below the denomination.


## THIS BLOCK

 IS NOT VALIDPOSTAGE


## Service Class Inscribed Stamps - Padded Flat Rate

New rate inscribed labels for "Express Mail Padded Flat Rate Envelopes" were added on June 24, 2012 to the SSSMC kiosks (and older APC kiosks as well).

3 different Padded Envelope label varieties are available:
"EM PFR ENV"
Express Mail Padded Flat Rate Envelope:
"EMH PFR EN"
Express Mail Hold-For-Pick Padded Flat Rate Envelope: Small Label only
EM PFR ENV
S.S. POSTAGE
S.01

THIS BLOCK is not valid postage



While one could purchase the "Express Mail Padded Flat-Rate" labels starting J une 24, 2012, the USPS did NOT have the actual Padded Flat-Rate Envelopes themselves available until early August 2012!


Since the "unconverted" APC kiosks were in operation at the same time as the converted SSSMC kiosks, they also received the same 3 label types; shown here is the EMH PFR EN version.

The SSSMC stamps will ONLY accept credit or debit cards and require the postal customer to purchase at least $\$ 1$ worth of postage.


This can be done in a variety of ways:

1) A single user selectable stamp of $>\$ 1$
2) A weighed mail piece with > $\$ 1$ postage
3) A weighed mail piece + additional 45\$ or more to meet the $\$ 1$ minimum
4) $3 x+$ FOREVER stamps
5) $6 x 17 \$$ stamps, $5 \times 20 \$$, or some multiplier

If a simple mail piece, such as a 1 ounce letter is selected, then the machine will request additional $45 \$$ stamps are to be purchased to meet the $\$ 1$ minimum.


Minimum purchase by weighing a 1 ounce mail piece [45q] that was stated to have had 44\$ already applied, triggering the 1\$ FCM LETTER label and then requesting an additional $3 \times 45 \phi$ labels to go the minimum.

Minimum purchase by weighing a 1 ounce mail piece [454] that was stated to have had 35申 already applied, triggering the 10ф FCM LETTER label and then requesting an additional $2 \times 45 \phi$ labels to meet the minimum.

The screen shot at the top is from this block.

Only initial transactions using a weighed mail piece with less than $\$ 1$ postage will require additional 45\$ stamps and there is NO other way to obtain combination blocks (ie: multiple face values either with and without rate inscriptions on one block) such as this!

There is one way, however, to purchase less than $\$ 1$ from these kiosks:


If one purchases a
"1 oz. First Class Mail International" stamp from the "Buy
Stamps", menu and chooses either Canada or Mexico, then one can pay just $85 \nmid$ for the transaction without a further purchase Requirement.




## "Fold Here" Variety

If the kiosk experiences a malfunction of the small label printer (such as a paper jam), or has run out of the paper for the small labels, the consumer will have the choice of printing a larger label that can be folded over the edge of the mail piece (thus ensuring it is in the proper position for the USPS canceling \& facing equipment).


Kiosk screen shot after small label printer malfunction occurs.


Both FOREVER and standard design labels are available during the emergency mode.

|  |  |
| :---: | :---: |

## Small Font Variety - Forever Design



## Clear Coat Variety

In the Northwest Plano, TX post office, labels procured on April 18 \& 19, 2012 had a different appearance than those which were purchased on April 20, 2012 or afterwards.

The key visible differentiator was the black bar that covers up the pink stripe on the "This Block is Not Valid for Postage" block. On the April 18 \& 19 postage strips, the black bar appears mostly "gray" while on later issues it is "black".


What would cause this? Best guess is a manufacturing defect. While the paper itself is overall tagged, there is a separate fluorescent pink stripe printed on the postage labels along with a clear coat of some sort.

The function of the clear coat is unclear (no pun intended), but most likely serves as a base coat for the pink stripe that is printed on top.

Based on the evidence under UV light above, and basic light reflectance, the cause is most likely that the order in which the clear and pink ink was applied might have been switched or possibly that

the chemical composition of the clear coat was somehow different and when heat was applied by the print heads, that not sufficient heat made it to the underlying paper to turn it completely black.


The label sheets that are used in the SSSMC kiosks are in a "Z-fold" pattern and come in a corrugated box with an open top.

When a new box is used, the top sheet is fed into the printer and has the pink "facing stripe" on the RIGHT side.

The labels shown to the left have the facing stripe on the LEFT side.

This variety can ONLY occur due to human error when the labels are removed from the box and the stack is then flipped upside down. When the labels are then fed into the printer, the stripe is now on the left.

Why would this be done? The best guess is that after a paper jam, the stack was so far down the box that it couldn't be lifted out, so the USPS personnel simply turned the box over and dropped the stack out.

The picture below shows the label box in its' normal position.



While the left-side stripe variety from the Clayton, MO post office was known first to collectors, it was discovered later that an Arizona post office also had put the stack of paper into the kiosk upside down.

In fact, these labels were from one of the early installed kiosks, dated 5/7/2012, which was only about $31 / 2$ weeks after the initial kiosks were converted on 4/12/2012.

Additionally, this variety must have occurred during that kiosk's initial conversion, as the PSD is "021P", which is normally only available during the first 24 hours following the conversion.

For this to occur on an initial kiosk conversion would show that there was little or no training for personnel.

Generally speaking, the IBM technician that converts the kiosk installs the initial stack of labels. Afterwards, USPS personnel change out labels or correct paper jams.

The person that bought these did not initially know at the that he had a fairly scarce variety (left stripe AND 021P code)!


## Left-Side Facing Stripe Variety Usage



## Peter Elias

P.O. Box 940427

Plano, Texas

## 75094042727

Frank W. Sutera 5 Spencer Path St. Peters, Mo. 63376-2559


## Peter Elias

P.O. Box 940427

Plano, Texas

The Clayton Post Office has both a new SSSMC and older APC style kiosk in the lobby.

Properly used cover mailed on date of purchase containing both left-side stripe variety \& older style APC label.

## Small Font Variety - Standard Design



## 3. Kiosk Serial number



Scanned \& cropped copy of the June 16, 2012 version from a mailed postcard

Space between Numbers 2nd/3rd \& 7th/8th digits from the right
2.5 mm tall + BOLD together

At this point, the documented versions of the "small font" variety are from June 16, 2012 and July 22, 2012.

Another collector has mentioned existence of this variety on a large label.


These postage labels normally do NOT get postmarked and get bypassed by the USPS cancelling equipment. A "Postnet" code (with the Zip Code) is sprayed on the bottom of the envelope for sorting purposes though.


The standard red ink used by the USPS does not dry quickly when applied to the thermal labels and smears easily. This postmark was favor-applied to actually show when the cover was mailed.
The purchase date code of the label is " 221 ", which corresponds to April 18, 2012, thus an early usage only 6 days after these labels were first being used at this branch (Northwest Plano, Zip Code 75025).

## Usages

There are only three USPS forms where the sender gets stamps to keep as a receipt for the fee being paid (since the sender retains the form as proof). All other USPS fees (such as for insured, certified, registered, delivery confirmation, etc) are a part of the outgoing mail piece and not part of the receipt for the mailer!

These three forms are:
\#3606 (Certificate of Bulk Mailing)
\#3817 (Certificate of Mailing) and
\#3877 (Firm Mailing Book for Accountable Mail)


MAILER: Prepare this statement in ink. Affix meter stamp or uncanceled postage stamps covering fee in the block to the right. Present for certification.

## Fee for Certificate

Up to 1,000 pieces ( 1 certificate for total number)
For each additional 1,000 pieces, or fraction

## $\overline{\text { Duplicate Copy }}$

It is hereby certified that the above-described mailing has been received and number of pieces and postage verified.

PS Form 3606, May 1992

Form 3606 is prepared as an original (see to the right) with a minimum fee of $\$ 6.70$; "duplicate" copies such as the one above can be obtained for a flat-rate of \$1.15 each. These forms are rarely seen by collectors.

## Usages



## Postmaster's Certificate

It is hereby certified that the above-described mailing has been received and number of pieces and postage verified.


PS Form 3606, May 1992

Note: The image above is reduced in size to fit the page; on the original exhibit, this item is shown full-size ( $8.5^{\prime \prime} \times 11$ ") in landscape format

## Usages

Form 3817 is primarily used by consumers or small business as "proof of mailing".


2001 version of Form 3817 with proper rate of $\$ 1.15$ paid by an early version standard design SSSMC label.


Current version of Form 3817 with proper rate of $\$ 1.15$ paid by early versions of the Standard \& Forever design SSSMC labels.

Note that the receipt date is the same as the purchase date of the standard design label and that the proof of mailing was for samples of these labels mailed to Scott Publishing for inclusion in the next edition of their USA Specialized Stamp Catalog.

## Usages


("Fold Here" variety used to pay the proper rate of \$1.32 for the form \#3877 fee: $44 \$$ per mail piece with a minimum of 3 pieces)

Note: reduced size image; on the actual exhibit, this form overlaps onto the page to the left.

On occasion, a bit of fun is in order!

This is a Padded Flat-Rate Priority (PM PFR ENV) Mail label with the "Certified Mail" \& "Return Receipt Requested" option along with the
"Restricted Delivery" set to
"Any Movie Star" in Beverly Hills, California's famous 90210 Zip Code.

Obviously this would never be mailed, although if one would find the actual address of a movie star living in Beverly Hills, one could use it along with the appropriate extra postage (and a request for an autograph and to return the outer envelope or label back to you).

The SSSMC kiosks do give you the opportunity to enter a "name" in the "restricted delivery to" option area, although nothing states it has to be a real name, and any standard letters ( 30 characters total will work (including commas, periods \& the ampersand symbol).

## Conclusion

As postage and cost structuring requirements change, the US Postal Service will adopt new mechanisms to deal with them. The USPS is using these kiosks to aid in reducing their costs, such as having FOREVER stamps being sold through the SSSMC kiosks and having self-service mailing options available to reduce waiting lines at the counters. These kiosks have to sell $\$ 15,000$ in postage monthly to be viable!

This exhibit has covered the transition period from the old style "APC" kiosks in early April 2012 to the converted "SSSMC" kiosks by the end of September 2012. It is a continual "work in progress", but has attempted to show the wide variety of items that are available.

